

Terms and Conditions for booking an appointment with Anna Taylor

Booking

- Booking an appointment can be made via the TaylorLightCreates website or by telephone.
- The booking must be made by the person who is attending the appointment and not by a third party.
- Details of your appointment and directions will be sent via email, including the Terms and Conditions for you to sign and return.
- A non-refundable deposit of £50 is required, sent by cheque. (Or bank transfer on request.)

Cancellation

- If the booking is cancelled within 48 hrs of a confirmed appointment a full refund will be given. If NOT, the full price of the consultation is redeemable by the therapist.
- Extenuated circumstances of cancellation are at the therapist's discretion.

Arrival

- Please arrive for your appointment at the arranged time.
- If you are early you may interrupt another client's session.
- If you are late, this will reduce your time with the therapist and can sometimes alter the quality of your session, as there may be a sense of rushing to get the full session completed.

Client Confidentiality

- Anna Taylor observes and adheres to complete client confidentiality.
- Your sessions will not be discussed with any other person or therapist without your permission, unless Anna Taylor feels you are a danger to yourself or others.
- Sessions can be taped by you at the discretion of Anna Taylor.
- Notes may be taken by Anna Taylor and kept in a secure place.

Client Disclaimer

I accept the terms and conditions above and agree that all sessions are for education and entertainment purposes only.

Client signature and date

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